Office of the Premier

2012/13 Annual Service Plan Report

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Message from the Premier and Accountability Statement

It is my pleasure to present the *2012/13 Annual Service Plan Report* for the Office of the Premier. Our focus remains on building a strong economy and a secure tomorrow.

In practice, that means growing the economy, seizing economic opportunities, and ensuring British Columbians are first in line for the jobs that will come. It also means maintaining our commitment to fiscal responsibility and balancing the provincial budget.

British Columbians expect us to make the tough decisions necessary to keep spending under control and ensure taxpayer dollars are being well spent. That's why we will conduct a core review to make sure government is aligned with the priorities British Columbians asked of us during the 2013 election.

We will seize the liquefied natural gas opportunity before us to create thousands of jobs across British Columbia. This plan will also leave a legacy for our children and grandchildren through a path to a Debt-Free B.C.

I am proud to share some of the results we have achieved over the last year.

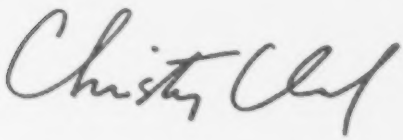
The ongoing implementation of *Canada Starts Here: The BC Jobs Plan* remains a key focus for our government. A long-term strategy for B.C. to succeed in a fragile global economy, the Plan was announced in September 2011. Early signs indicate we are heading in the right direction, including a forecasted GDP growth of 1.6 per cent, declining unemployment rate, and maintained triple-A credit rating.

Our government has already met 11 of 19 targets set out in the plan. We are over half way to achieving our goal of 17 new and expanded mines by 2015, we have negotiated 10 new non-treaty agreements with First Nations, and reduced the *Water and Land Act* permit backlog by half.

In British Columbia, there will be over one million new jobs in the next decade. In September 2012, our government launched a Skills and Training Plan to make sure British Columbians have the skills to be first in line for these jobs. Some of the key programs underway or in development include increasing the number of high school graduates proceeding to a trades or technical program by 50 per cent, and investing $6.8 million to expand the Job Match program.

Along with my Cabinet, I am proud to be following through with our commitments – and proud of the hard work we are doing today to secure tomorrow.

In accordance with the *Budget Transparency and Accountability Act*, the *Office of the Premier 2012 13Annual Service Plan Report* compares the actual results to the expected results identified in the *Office of the Premier 2012 13 - 2014 15 Service Plan.* I am accountable for those results as reported.



Honourable Christy Clark
Premier

June 17, 2013

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Highlights of the Year

Your government will continue to focus on growing the economy so that families in every corner of our province can find well-paying, family-supporting jobs, and so that we can invest in the services that British Columbians rely upon.

Through *Canada Starts Here: The BC Jobs Plan* your government is working to protect the jobs we have and help the private sector create more. We will fight for every economic development opportunity to support families here at home.

- Established the Major Investment Office to work with investors on large projects.
- Trade Missions to China, India, Japan, Korea and the Philippines have led to signing deals worth over $2 billion.
- Working to expand trade with India through events like the Times of India Film Awards and the BC India Global Business Forum.
- Created Destination BC to coordinate efforts with industry to compete for tourism dollars and increase economic activity across the province.
- Invested $75 million to build and upgrade trades training facilities to support skills training, and ensure British Columbians are first in line for the jobs that will come.

Your government is working to seize the transformative opportunity before us with natural gas so that British Columbia can get on a path to becoming debt free.

- Opportunity to create over 100,000 full-time jobs and over $1 trillion in additional economic activity.
- Since last year, over $6 billion has been invested by companies from around the world to acquire upstream natural gas assets and through joint ventures to support liquefied natural gas plants and pipelines.
- An estimated $1 billion has also been spent to prepare for natural gas engagement.
- LNG Canada, Kitimat LNG and BC LNG Douglas Channel have received export licenses.
- Over 500 delegates from around the world came to the first global conference on liquefied natural gas in Vancouver.

Your government understands that there is only one taxpayer. That is why we are committed to controlling spending and protecting your hard-earned tax dollars.

- Balanced Budget 2013 will be passed in the summer.
- Maintained AAA credit rating.
- Canada's only 'A' rating by the Canadian Federation of Independent Business for eliminating needless delays caused by red tape.
- Created and appointed the first Auditor General for Local Government.

When our economy is strong, we are able to make the kinds of investments in infrastructure, health care and education that British Columbians rely upon.

- An additional $2.4 billion towards health care funding over the next three years.
- $210 million over three years to support the Learning Improvement Fund. So far an estimated 500 new teachers and 400 new teacher assistants have been hired.
- $76 million over three years to support the creation of new childcare spaces, strengthen the coordination of early childhood development programs, and improve the quality of child care and early years services in B.C.
- Starting April 2015, to help offset the cost of raising young children, the B.C. Early Childhood Tax Benefit will provide eligible families with up to $55 per month per child under the age of six.
- The new B.C. Training and Education Savings Grant will provide a one-time $1,200 grant towards a B.C. resident child's Registered Education Savings Plan for those born in 2007 or later to help families start saving for their child's post-secondary education sooner.
- Continue to invest in critical infrastructure projects across British Columbia including, the $3.3 billion Port Mann Bridge HWY 1 project, the George Massey Tunnel replacement project, $650 million Trans-Canada Highway four-laning from Kamloops to the Alberta Border, the $1.4 billion Evergreen Line project and the $18 million Malahat safety improvements.

Purpose of the Office of the Premier

The Premier serves as the President of the Executive Council (Cabinet) of the Government of British Columbia. The Premier is regularly advised by the Deputy Minister to the Premier and Cabinet Secretary on the range of activities undertaken to facilitate cross-agency coordination of policy advice and implementation. These activities include: regular meetings of deputy ministers to share information about policy directions; meetings with crown agency executives; and interdepartmental coordination of a wide range of policy priorities.

The Office assists the Premier in overseeing and leading the government as a whole. In addition, it supports the Cabinet decision-making process. As a central agency, the Office of the Premier has a clear role to play in promoting effective policy coordination across the public service. It instills trust in the quality of the advice and support for Cabinet on the proper conduct of government business within accepted conventions and practices.

There continues to be growing emphasis on enhanced coordination across a range of government departments. As a consequence, the Office of the Premier has been involved in an increasing range of coordination and guidance activity. The use of effective planning and coordination processes in government supports the avoidance of unnecessary costs and can improve efficiencies by supporting joint inter-agency cooperation.

The Office:

- articulates government's goals, commitments and priorities, and works with ministries and Crown agencies to ensure communication of those goals, commitments and priorities and to track and monitor their implementation;
- leads the public service and, with the Deputy Ministers' Council, leads implementation of the corporate human resource plan for the B.C. Public Service, *Being the Best* and *Citizens @ the Centre: BC Government 2.0*;
- provides support for the operations and decision-making processes of Cabinet and its Committees; and
- works directly with the federal government and with all ministries and Crown agencies to ensure that relations with the federal, provincial, territorial and international governments advance British Columbia's interests.

Strategic Context

The Government's Strategic Plan outlines government's efforts to achieve the vision of a prosperous and just province whose citizens are happy, healthy and have confidence in the future. A key component to the success of the province hinges on our ability to be innovative and forward looking, and to plan and implement for the future. The Office of the Premier leads and supports ministries and Crown agencies to implement government's agenda.

It is important that services to citizens are provided in an integrated, timely and seamless manner. This is done through collaboration across government ministries and agencies. Government has Cabinet committees on Families First; Jobs and Skills Training; Open Government and Engagement; and Environment and Land Use to further support efficient service delivery.

British Columbia's real GDP increased by 1.7 per cent in 2012 (according to preliminary GDP by industry data from Statistics Canada), following growth of 2.8 per cent in 2011. Annual gains in the domestic economy during 2012 were observed in employment, consumer spending and housing starts. BC's exports fell during the year, however, as global demand weakened and prices fell for some key commodities. Several risks to British Columbia's economy remain, including further slowing of domestic economic activity, renewed weakness in the US economy, the ongoing European sovereign debt crisis threatening the stability of global financial markets, exchange rate volatility, and slower than anticipated economic growth in Asia dampening demand for BC's exports.

The BC Public Service is made up of 26,700 professionals dedicated to supporting the people and communities of our province every day. As we move ahead through this period of economic uncertainty, the focus is to optimize investments in existing human resources while working on the longer term objective of ensuring the necessary supply of skilled staff for the future. Maintaining a high quality of service will require development of strategies to ensure an engaged workforce is able to meet the challenges of new technologies, increasing diversity, a growing population, and the changing expectations British Columbians have of public services.

Working with the federal government is essential for many of the key initiatives on jobs and families that are a priority for British Columbians. The Province will maintain its constructive relationship with the federal government to ensure our voice is heard on those issues that matter the most to British Columbians.

Performance Results Summary Table

Goal 1: Government's priorities are implemented	2012/13 Target	2012/13 Actual
1.1 **Ministries and Crown Agency activities are integrated and aligned with government's priorities** Performance agreements in place for Deputy Ministers and Associate Deputy Ministers	100%	100% ACHIEVED
Goal 2: The public service is well positioned to deliver government programs for British Columbians	**2012/13 Target**	**2012/13 Actual**
2.1 BC Public Service Corporate Human Resource Plan *Being the Best* **goals are realized** BC Public Service is recognized as a top employer in British Columbia	YES	YES ACHIEVED
Goal 3: Cabinet and Cabinet Committees are able to make timely and well-informed decisions	**2012/13 Target**	**2012/13 Actual**
3.1 Cabinet and its Committees are supported with timely and effective advice Cabinet receives timely advice on all key public policy recommendations and plans	100%	100% ACHIEVED
Goal 4: Government is successful in achieving its intergovernmental relations objectives	**2012/13 Target**	**2012/13 Actual**
4.1 **British Columbia priorities are advanced through leadership in intergovernmental, multilateral and multicultural partnerships and international relations** Progress on key issues in Intergovernmental Relations Plan	PROGRESS ON KEY ISSUES	PROGRESS ON KEY ISSUES ACHIEVED

Goals, Objectives, Strategies and Performance Results

Goal 1: Government's priorities are implemented

Objective 1.1: Ministries and Crown Agency activities are integrated and aligned with government's priorities.

Strategies

- Lead and support the Executive Council in the successful development and implementation of the Government Strategic Plan.
- Clearly articulate priorities of government in the Strategic Plan and assist all ministries to develop strategies to achieve the goals and priorities established in the Strategic Plan.
- Administer government's accountability framework by supporting ministries and Crown agencies in developing service plans and annual service plan reports to ensure they advance Government's Strategic Plan.
- Guide the successful delivery of ministry and Crown agency mandates by providing direction and resolving issues requiring senior government input.
- Address priority issues on behalf of Executive Council and manage issues that arise in the delivery of programs and services.

Performance Measure 1: Performance agreements in place for Deputy Ministers and Associate Deputy Ministers

Performance Measure	2010/11 Actual	2011/12 Actual	2012/13 Target	2012/13 Actual
Performance agreements in place for Deputy Ministers and Associate Deputy Ministers	100%	100%	100%	100% ACHIEVED

Data Source: BC Public Service Agency

Discussion of Results

Within government's accountability framework there are strategies in place for all government staff, from front line workers to Deputy Ministers. Every employee has an Employee Performance Development Plan and, similarly, Ministers and Ministers of State include accountability letters at the beginning of their service plans. The Office of the Premier is administratively responsible for the performance agreements that are in place with Deputy Ministers.

There are multiple interlinking layers to government's accountability framework. The Government Strategic Plan sets out the overall priorities and goals that illustrate the Province's vision for the future. Ministry service plans have goals, objectives, strategies and performance measures with targets to accomplish those goals for the upcoming three-year period. These plans are tabled in the legislature with the budget in February of each year. In June, government, ministries and Crown agencies report on their previous year's achievements through their service plan annual reports.

Goal 2: The public service is well positioned to deliver government programs for British Columbians

Objective 2.1: B.C. Public Service Corporate Human Resource Plan-*Being the Best* goals are realized

Strategies

- Continue to develop *Being the Best*, the Corporate Human Resource Plan for the BC Public Service.
- Build new strategies and update the plan annually based on feedback and results.

Performance Measure 2: BC Public Service is recognized as a top employer

Performance Measure	2010/11 Actual	2011/12 Actual	2012/13 Target	2012/13 Actual
BC Public Service is recognized as a top employer in British Columbia	YES	YES	YES	YES ACHIEVED

Data Source: BC Public Service Agency

Discussion of Results

In 2006, the Corporate Human Resource Plan, *Being the Best*, was developed by the Deputy Ministers' Council, led by the Deputy Minister to the Premier. The Council is committed to maintaining the status of the BC Government as a top employer through annual updates to and continued implementation of the plan with the involvement of the BC Public Service.

Recent recognitions for the BC Public Service include: Canada's Top 100 Employers for 2013, BC's Top Employers for 2013, Canada's Top 25 Family Friendly Employers for 2013 and Canada's Greenest Employers for 2013.

Goal 3: Cabinet and Cabinet committees are able to make timely and well-informed decisions

Objective 3.1: Cabinet and its committees are supported with timely and effective advice

Strategies

- Support Cabinet and its Committees by ensuring they have appropriate advice on key policy, program and legislative initiatives including an ability to measure the success of the initiatives.
- Ensure alignment of government activities and the appropriate administrative support for the operations and decision-making process of Cabinet and its Committees.

Performance Measure 3: Cabinet receives timely advice on all key policy recommendations and plans

Performance Measure	2010/11 Actual	2011/12 Actual	2012/13 Target	2012/13 Actual
Cabinet receives timely advice on all key public policy recommendations and plans	100%	100%	100%	100% ACHIEVED

Data Source: Cabinet Operations

Discussion of Results

All major policies, programs and initiatives are reviewed by Cabinet or a Cabinet committee to ensure alignment with government strategic priorities. There are currently eight Cabinet committees and Cabinet working groups, each making recommendations to Cabinet on specific programs and initiatives within their respective mandates. For example, the Environment and Land Use Committee reviews issues affecting the province's land base and ensures that both economic and environmental considerations are balanced.

Cabinet Committees and ministries provide prompt and effective advice enabling timely and well informed Cabinet decisions benefitting British Columbians.

Goal 4: Government is successful in achieving its intergovernmental relations objectives

Objective 4.1: British Columbia priorities are advanced through leadership in intergovernmental, bilateral and multilateral partnerships and intergovernmental relations

Strategies

- Engage the federal government in achieving BC priorities.
- Build partnerships with other provinces through bilateral and multilateral cooperation on shared priorities discussed at the Council of the Federation, the New West Partnership, the Western Premiers' Conference and other fora.
- Promote positive international relations through a coordinated, cross-government approach to advancing BC's economic, cultural and diplomatic ties and programs, and lead responsibility for consular and diplomatic relations and managing cross-government coordination of incoming foreign government visits and missions.
- Establish regional leadership, shared economic and environmental priorities, and better border management through joint cabinet meetings with the State of Washington, the Pacific Coast Collaborative, and British Columbia's participation in the Pacific North West Economic Region (PNWER).

Performance Measure 4: Progress on Intergovernmental Relations key issues

Performance Measure	2010/11 Actual	2011/12 Actual	2012/13 Target	2012/13 Actual
Progress on key issues in Intergovernmental Relations Plan	PROGRESS ON KEY ISSUES	PROGRESS ON KEY ISSUES	PROGRESS ON KEY ISSUES	PROGRESS ON KEY ISSUES ACHIEVED

Data Source: Intergovernmental Relations Secretariat

Discussion of Results

Each year, the Intergovernmental Relations Secretariat (IGRS) updates its plan with multi-year key objectives and major projects. During 2012/13, IGRS has advanced British Columbia's intergovernmental priorities by working in its own capacity and across government to facilitate and build effective government-to-government partnerships with the federal government, other provinces and territories, the United States federal government and regional US States, and other international partners, particularly in the Asia Pacific region.

Results for 2012/13 include:

- Trade and Investment Missions: During 2012, IGRS supported two Premier's Jobs and Trade missions to Asia: Japan, Korea, and the Philippines in May 2012, and China in September 2012.
- New West Partnership: Premier Clark led British Columbia's participation at the business attraction event hosted by Premiers of the New West Partnership at the World Economic Forum in Tianjin, China in September 2012.
- Technology: BC actively engaged the federal and other governments through the use of telepresence technology in 2012. Areas of engagement included negotiations of a memorandum of understanding with Canada on environmental assessment substitution, advancing BC's international trade interests, engaging foreign governments on approaches to Asia, and other intergovernmental priorities.
- Environmental Assessment: BC was the first jurisdiction in Canada to request and successfully obtain approval to substitute its environmental assessment process for the federal environmental assessment process under new provisions introduced by the federal government in 2012.
- LNG: BC has built a receptive federal audience on LNG. The Federal Natural Resource Minister promoted Canada's and British Columbia's emerging LNG opportunities in Japan and South Korea in September 2012.
- Council of the Federation: Premier Clark concluded a successful term as Chair of the Council of the Federation, and attended the Council of the Federation meetings in July 2012 and November 2012, advancing key BC priorities such as LNG sector development, interprovincial trade in wine, and defending key BC interests.
- Border management, transportation and infrastructure: In 2012-13, BC and Washington State worked together to implement the series of agreements reached in February 2012 flowing from Joint Cabinet meetings. These agreements contributed to strengthening cross-border partnerships, attracting investment and creating new jobs. BC also worked with Washington and PNWER to support and expedite federal commitments under the United States-Canada Beyond the Border Action Plan to make the region more globally competitive while ensuring borders are safe and secure.
- West Coast Clean Economy: In 2012-13 BC worked with California, Oregon and Washington as part of the Pacific Coast Collaborative to implement the West Coast Action Plan on Jobs signed by the Premier and Governors at the Pacific Coast Collaborative meeting held in Vancouver in March 2012. The West Coast Action Plan on Jobs aims at maximizing opportunities to create 1 million new clean economy jobs regionally by 2020. Progress in 2012-13 included launch of a West Coast Infrastructure Exchange to create and develop innovative new methods to finance and facilitate development of the infrastructure needed to improve the region's economic competitiveness, support jobs and families, enhance our shared quality of life and provide for climate change resilience; alignment of energy

efficiency standards; and installation of fast chargers from Whistler to the California border towards realizing a vision of a green highway from BC to San Diego.

- Francophone Affairs: A five year (2013-2018) official languages agreement on French language services was signed with the federal government.
- Engagement with consular corps and diplomatic corps: Priorities of the BC Jobs Plan in LNG, mining, trade and investment, agriculture, were advanced by:
    - Engaging consular and diplomatic corps representing 58 countries in the 2012 Consular Corps Technical Briefing;
    - Coordinating the involvement of 28 members (14 countries) of the Consular Corps of BC in the Lieutenant Governor's Awards for Excellence in British Columbia Wines;
    - Responded to 200 international visit enquiries, and delivered 90 visits directly.
- Supporting citizen engagement:
    - Order of British Columbia: received and facilitated the review of 204 nominations in 2012, and 196 nominations in 2013, decisions are pending.
    - Use of "BC" or "British Columbia" in a name: Reviewed 255 applications, approving 198 and rejecting 57.
    - Congratulatory Messages from the Government to British Columbians: Received and reviewed over 2000 requests for official congratulatory messages to British Columbia residents celebrating significant milestones in their life.

Report on Resources: Summary Table

Core Business Areas	Estimated	Other Authorizations[1]	Total Estimated	Actual	Variance
Operating Expenses ($000)					
Intergovernmental Relations Secretariat	2,456	0,000	2,456	2,345	(111)
Executive and Support Services	6,552	0,000	6,552	6,101	(451)
Sub Total -Operating Expenses	**9,008**	**0,000**	**9,008**	**8,446**	**(562)**
Adjustment of Prior Year Accrual [2]	0,000	0,000	0,000	(21)	(21)
Total	**9,008**	**0,000**	**9,008**	**8,425**	**(583)**
Ministry Capital Expenditures (Consolidated Revenue Fund) ($000)					
Executive and Support Services	1	0,000	1	1	0
Total	**1**	**0,000**	**1**	**1**	**0**
Capital Plan ($000)					
By Core Business (and Purpose)	0,000	0,000	0,000	0,000	0,000
Total	**0,000**	**0,000**	**0,000**	**0,000**	**0,000**
Other Financing Transactions ($000)					
By Core Business (and Purpose)	0,000	0,000	0,000	0,000	0,000
Receipts	0,000	0,000	0,000	0,000	0,000
Disbursements	0,000	0,000	0,000	0,000	0,000
Net Cash Source (Requirements)	0,000	0,000	0,000	0,000	0,000
Total Receipts	**0,000**	**0,000**	**0,000**	**0,000**	**0,000**
Total Disbursements	**0,000**	**0,000**	**0,000**	**0,000**	**0,000**
Total Net Cash Source (Requirements)	**0,000**	**0,000**	**0,000**	**0,000**	**0,000**

[1] "Other Authorizations" include Supplementary Estimates, Statutory Appropriations and Contingencies. Amounts in this column are not related to the "estimated amount" under sections 5(1) and 6(1) of the *Balanced Budget and Ministerial Accountability Act* for ministerial accountability for operating expenses under the Act.

[2] The Adjustment of Prior Year Accrual of $21 K is a reversal of accruals in the previous year.

Annual Service Plan Report Appendices

Appendix A: Contact Information

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Appendix B: Hyperlinks to Additional Information

Office of the Premier: www.gov.bc.ca/premier/index.html

BC Public Service Agency: www.bcpublicserviceagency.gov.bc.ca/

Crown Publications: www.crownpub.bc.ca/

Government Communications and Public Engagement: www.gov.bc.ca/gcpe